

Membership FAQ

Inaugural 2022-23

Reser Presents Season



ENROLLMENT

What time do memberships go on sale?

The membership enrollment page will be on our website starting June 10, 2022, at 10 am.

How do I create a membership account?

Click the MY ACCOUNT button on our website home page to create an account.

If I'm already a donor, am I automatically a member?

As a way of saying thank you, gifts of \$100 or more during our inaugural season (received between June 10, 2022, and June 30, 2023) are eligible for our Reser membership program. This is a ONE TIME only opportunity during the 2022-23 Inaugural Season! Please email rheshey@thereser.org or call (971) 501-7762 x206 if you are interested in applying your gift towards membership.

If I already have an account, do I need to make a new account for membership?

No. If you have previously purchased tickets to any performance at The Reser then you already have an account. Please do not create a new account as it may cause issues accessing your purchase history and customer service experience. Instead, please request the change password function and make note of your email login and new password. Still having problems. Contact the box office who can look up your account to be sure your login information is set up properly.

I'd love to join at the \$100 level but can't make that payment all at once. Can I still join?

Yes, we offer installment payment plans for all levels. Installments will be due quarterly in September, December, and March, with the first payment due upon membership signup.

Will the number of total memberships available be capped?

No.

How long does my membership last?

Membership lasts for the 2022-23 season. September 2022-June 2023.

BENEFITS

Do membership benefits apply to every performance at The Reser or are certain events excluded?

Membership benefits apply to Reser Presents performances only.

What are all the benefits of membership?

Membership benefits are the same for everyone and apply to all Reser Presents performances only.

- Members-only presales so you can purchase tickets before the general public.
- Be among the first to hear and purchase tickets to newly added shows.
- Free ticket exchange when last-minute changes come up in your schedule (value of \$5 exchange fee per ticket).
- Exclusive invitations to special Reser Presents insider events when available including Member Appreciation Party, insider tours, artist talks, soundcheck, and artist meet & greets.
- Recognition in Reser programs and website.
- A subscription to our members-only newsletter.
- A commemorative Reser water bottle that can be used every time you join us at the theater.
- 2 drink tickets to be used towards any beverage at our Bar Carts.

Why are the benefits the same for each level?

It's our way of encouraging people to join our family of supporters and give at the level that is most meaningful to them in support of the creative programming The Reser is known for.

TICKETING

How much time do I have to purchase tickets before the public on sale?

The members only presale is from June 10 – July 6, 2022.

Is there a limit as to how many tickets I may purchase per show?

Yes. 10.

Are there any discounts on tickets with membership?

No.

If I buy multiple tickets, will I get a discount?

Not with your membership. Please contact the box office about group sales (for 10 or more tickets).

Do I need to have a membership card or number to be a part of the early pre-sale?

No, you do not need a membership card or number to participate. Once you have purchased your membership, you will be prompted with another link directing you towards the season line-up which is where you'll be able to purchase tickets. As long as your account remains current, you will be recognized as a member through the end of the season. (If you believe you are a member and unable to gain access to ticketing, please contact the box office so they can be sure your account is current).