

Membership FAQ

2024-25 Reser Presents Season



ENROLLMENT

When do memberships go on sale?

Memberships will be available for purchase starting May 31, 2024.

Do I need to have an account?

Yes. If you are a current member or have an account setup to purchase tickets, please select the login option to login to your existing account. If you do not have an account, please choose the create account option to setup your initial account. If you need help accessing your account, please contact The Reser box office.

If I already have an account, do I need to make a new account for membership?

No. If you have previously purchased tickets to any performance at The Reser then you already have an account. Please do not create a new account as it may cause issues accessing your purchase history and customer service experience. Instead, please request the change password function and make note of your email login and new password. Still having trouble? Contact the box office, they will look up your account to be sure your login information is set up properly.

I'd love to join at the \$100 level but can't make that payment all at once. Can I still join?

Yes, we offer installment payment plans for all levels. Installment payments will be due quarterly on September 1, December 1, and March 1, with the first payment due upon membership sign up.

Will the number of total memberships available be capped? No.

How long does my membership last?

Membership lasts for the 2024-25 season. September 2024-June 2025.

If I'm already a donor, am I automatically a member?

Gifts of \$100 or more during our 2024-25 season (received between May 31, 2024, and June 30, 2025) are eligible for our membership program. Please email eryan@thereser.org or call (971) 501-7762 x206 if you are interested in applying your gift towards membership.

Need help? Contact the box office at (971) 501-7722 or email boxoffice@thereser.org

thereser.org/membership

BENEFITS

Do membership benefits apply to every performance at The Reser or are certain events excluded?

Membership benefits apply to Reser Presents performances only.

What are all the benefits of membership?

Membership benefits are the same for everyone.

- Member only presales so you can purchase tickets before the general public
- Always be the first to hear about our newly added shows throughout the season
- Free ticket exchange when last minute changes come up in your schedule (value of \$5 exchange fee per ticket).
- Exclusive invitations to special Reser Presents insider events when available including artist meet & greets, among others
- Recognition on The Reser website and digital donor wall
- A subscription to our members-only email newsletter
- 2 drink tickets to be used towards any beverage at our Bar Carts
- A commemorative Reser tote bag (new 2024-25 members only)

Why are the benefits the same for each level?

It's our way of encouraging people to join our family of supporters and give at the level that is most meaningful to them in support of the creative programming The Reser is known for.

TICKETING

How much time do I have to purchase tickets before the public on sale?

The members only presale is from June 1 – July 12, 2024.

Is there a limit as to how many tickets I may purchase per show?

Yes. 6.

Are there any discounts on tickets with membership?

No.

If I buy multiple tickets, will I get a discount?

Not with your membership. Please contact the box office about group sales (for 10 or more tickets).

Do I need to have a membership card or number to be a part of the early pre-sale?

No, you do not need a membership card or number to participate. Once you have purchased your membership, you will be prompted with another link directing you towards the season line-up which is where you'll be able to purchase tickets. (You may need to log out and log back in after purchasing your membership for the performances to be available for purchase.)

As long as your account remains current, you will be recognized as a member through the end of the season. (If you believe you are a member and unable to gain access to ticketing, please contact the box office so they can be sure your account is current).