

Membership FAQ

2025-26

Reser Presents Season



ENROLLMENT

What time do memberships go on sale?

Memberships will be available for purchase starting June 6, 2025.

Do I need to have an account?

Yes. If you are a current member or have an account setup to purchase tickets, please select the login option to login to your existing account. If you do not have an account, please choose the create account option to setup your initial account. If you need help accessing your account, please contact The Reser box office.

If I already have an account, do I need to make a new account for membership?

No. If you have previously purchased tickets to any performance at The Reser then you already have an account. Please do not create a new account as it may cause issues accessing your purchase history and customer service experience. Instead, please request the change password function and make note of your email login and new password. Still having trouble? Contact the box office, they will look up your account to be sure your login information is set up properly.

I'd love to join at the \$100 level but can't make that payment all at once. Can I still join?

Yes, we offer installment payment plans for all levels. Installment payments will be automatically charged on the first of every month, with the first payment due upon membership sign up. Memberships utilizing this option will be automatically renewed until you let us know you would like to end your membership.

Will the number of total memberships available be capped?

No.

How long does my membership last?

Membership lasts for 12 months from the initial sign up date. If using a credit card, you may opt to automatically renew your membership.

If I'm already a donor, am I automatically a member?

Gifts of \$100 or more are eligible for our membership program. Please email eryan@thereser.org or call (971) 501-7762 x206 if you are interested in converting your gift towards membership.

BENEFITS

Do membership benefits apply to every performance at The Reser or are certain events excluded?

Membership benefits apply to Reser Presents performances only. Please contact us if you have questions about what shows are included.

What are all the benefits of membership?

Membership benefits are the same for everyone.

- Members-only presales so you can purchase tickets before the general public.
- Early registration for classes.
- Always be the first to hear about our newly added shows throughout the season.
- Free ticket exchange when last-minute changes come up in your schedule (value of \$5 exchange fee per ticket).
- Exclusive invitations to special Reser Presents insider events when available including artist meet & greets, among others.
- Recognition on The Reser website and digital donor wall.
- A subscription to our members-only newsletter.
- 2 drink tickets to be used towards any beverage at our Bar Carts
- A commemorative Reser lapel pin (new 2025-26 members only).

Why are the benefits the same for each level?

It's our way of encouraging people to join at the level that is most meaningful to them.

TICKETING

How much time do I have to purchase tickets before the public on sale?

The members only presale is from June 6 – July 17, 2025.

Is there a limit as to how many tickets I may purchase per show?

Yes, 6.

Are there any discounts on tickets with membership?

No.

If I buy multiple tickets, will I get a discount?

Not with your membership. Please contact the box office about group sales (for 10 or more tickets).

Do I need to have a membership card or number to be a part of the early pre-sale?

No, you do not need a membership card or number to participate. Once you have purchased your membership, you will be prompted with another link directing you towards the season line-up which is where you'll be able to purchase tickets. (You may need to log out and log back in after purchasing your membership for the performances to be available for purchase.) As long as your account remains current, you will be recognized as a member through the end of the season. (If you believe you are a member and unable to gain access to ticketing, please contact the box office so they can be sure your account is current).