

# Membership FAQ

2026-27

## Reser Presents Season



### ENROLLMENT

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#### How and when can I join as a member?

Memberships are available year-round! To join, you can:

- **Join Online:** Visit [thereser.org/membership](https://thereser.org/membership), select your membership Contribution Type, and follow the prompts.
- **Mail a Check:** Please write "Membership" in the memo line and send to The Reser, Attn: Donor Engagement, 12625 SW Crescent St, Beaverton, OR 97005.
- **Call or Email:** Contact our Box Office (Wed-Sat 12pm-6pm) at 971-501-7722 and we'd be happy to assist you.

#### How much do memberships cost?

Memberships start at a minimum of a \$100 annual donation. You're welcome to make a gift at whatever level feels meaningful to you. Every dollar above the minimum goes further in supporting the arts in our community.

#### How long does my membership last?

Your membership is good for 12 months, starting from your sign-up date and expiring at the end of that month in the following year.

#### What types of membership options are available?

There are three options for your membership:

- **Annual One-Time:** Make a single annual payment. (You'll receive renewal reminders 1 month before your expiration date.)
- **Annual Auto-Renew:** Your membership renews automatically each year at the same level. No action needed to renew! (You'll receive a notification 1 month before your renewal charge.)
- **Monthly Auto-Renew:** Spread your annual gift across monthly installments, automatically charged on the first of each month. Your membership renews automatically each year until you let us know you'd like to cancel.

#### If I already have an account, do I need to make a new account for membership?

No. If you've previously purchased tickets at The Reser, you're already set up. Please don't create a new account, as it can cause issues with your purchase history. Simply use the "Forgot Password" option to regain access and make note of your login email and new password. Still having trouble? Contact the Box Office and we're happy to help.

#### If I'm already a donor, am I automatically a member?

Gifts of \$100 or more are eligible for our membership program. Please email [eryan@thereser.org](mailto:eryan@thereser.org) or call (971) 501-7762 x206 if you are interested in converting a recent gift towards membership.

#### Is my membership donation tax-deductible?

Yes, your membership gift is a tax-deductible donation to the extent allowed by law. Please retain your gift acknowledgment email as your official record for tax purposes. If you have questions about your specific tax situation, we recommend consulting a tax professional.

[thereser.org/membership](https://thereser.org/membership)

### BENEFITS

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#### Do membership benefits apply to every performance at The Reser or are certain events excluded?

Membership benefits apply to Reser Presents performances only. Please contact the Box Office if you have questions about what shows are included.

#### What are all the benefits of membership?

- Members-only presale access to purchase tickets before the general public
- Early registration for classes
- First to know when new shows are added throughout the season
- Free ticket exchange when last-minute changes come up (waived \$5 exchange fee per ticket)
- Exclusive invites to special insider events, including Artist Meet & Greets and Gallery Workshops
- Recognition on The Reser website and digital donor wall
- Subscription to our members-only newsletter
- Two (2) drink tickets to use at our bar in the lobby
- A small annual member gift

#### Why are the benefits the same for each level?

It's our way of saying that every member is equally valued here. Give at whatever level feels meaningful to you.

### TICKETING

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#### How much time do I have to purchase tickets before they go on sale to the public?

For the start of the season, members have an extended presale window of June 4 – July 7, 2026. When new shows are added throughout the year, members typically get about one week of early access. Keep an eye on your inbox so you don't miss out!

#### Is there a limit as to how many tickets I may purchase per show?

Yes. Members may purchase up to 6 tickets per show.

#### Are there any discounts on tickets with membership?

Membership does not include a ticket discount, and discounts are generally not offered during member presale periods. Please contact the Box Office if you have questions about specific pricing or discount programs.

#### If I buy multiple tickets, will I get a discount?

No. Membership does not include a multi-ticket discount, but we do offer group sales pricing for parties of 10 or more. Please contact the Box Office for more details.

#### Do I need to have a membership card or number to be a part of the early pre-sale?

No. Simply log into your account at [thereser.org](https://thereser.org) and your membership status will be recognized automatically. Once your membership is confirmed, you'll receive a confirmation email with a link to our events page where you can start purchasing tickets during the 2026-27 season presale window. You can also visit [thereser.org/events](https://thereser.org/events) directly at any time to browse available shows. If you just joined as a member and don't see presale tickets yet, try logging out and back in. (Having trouble accessing the presale? Contact the Box Office and we'll make sure your account is current.)